# **GRÄNSLÖS**



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Subject to change without notice.

### **△** Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

### Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- · Do not let children play with the appliance.
- · Keep all packaging away from children.
- Keep children and pets away from the appliance when it operates or when it cools down. Accessible parts are hot.
- If the appliance has a child safety device, we recommend you activate it.
- Cleaning and user maintenance shall not be made by children without supervision.

 Children of less than 3 years should be kept away unless continuously supervised.

### **General Safety**

- Only a qualified person must install this appliance and replace the cable.
- Internally the appliance becomes hot when in operation. Do not touch the heating elements that are in the appliance. Always use oven gloves to remove or put in accessories or ovenware.
- Before maintenance cut the power supply.
- Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
- Do not use a steam cleaner to clean the appliance.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass door since they can scratch the surface, which may result in shattering of the glass.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.
- To remove the shelf supports first pull the front of the shelf support and then the rear end away from the side walls.
   Install the shelf supports in the opposite sequence.

### **Safety instructions**

#### Installation



**Warning!** Only a qualified person must install this appliance.

- · Remove all the packaging.
- Do not install or use a damaged appliance.
- Obey the installation instruction supplied with the appliance.
- Always be careful when you move the appliance because it is heavy. Always wear safety gloves.
- Do not pull the appliance by the handle.
- Keep the minimum distance from the other appliances and units.
- Make sure that the appliance is installed below and adjacent safe structures.
- The sides of the appliance must stay adjacent to appliances or to units with the same height.

#### **Electrical connection**



**Warning!** Risk of fire and electrical shock.

- All electrical connections should be made by a qualified electrician.
- · The appliance must be earthed.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable.
   Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Do not let mains cables touch or come near the appliance door, especially when the door is hot.
- The shock protection of live and insulated parts must be fastened in such a way that it cannot be removed without tools.
- Connect the mains plug to the mains socket only at the end of the installation.
   Make sure that there is access to the mains plug after the installation.
- If the mains socket is loose, do not connect the mains plug.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type fuses removed from the holder), earth leakage trips and contactors.
- The electrical installation must have an isolation device which lets you disconnect the appliance from the mains at all poles. The isolation device must have a contact opening width of minimum 3 mm.
- This appliance complies with the E.E.C. Directives.

#### Use



**Warning!** Risk of injury, burns and electrical shock or explosion.

- Use this appliance in a household only.
- Do not change the specification of this appliance.
- Make sure that the ventilation openings are not blocked.
- Do not let the appliance stay unattended during operation.
- Deactivate the appliance after each use.
- Be careful when you open the appliance door while the appliance is in operation. Hot air can release.
- Do not operate the appliance with wet hands or when it has contact with water.
- Do not apply pressure on the open door.
- Do not use the appliance as a work surface or as a storage surface.
- Open the appliance door carefully. The use of ingredients with alcohol can cause a mixture of alcohol and air.
- Do not let sparks or open flames to come in contact with the appliance when you open the door.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.



**Warning!** Risk of damage to the appliance.

- To prevent damage or discoloration to the enamel:
  - do not put ovenware or other objects in the appliance directly on the bottom.
    - do not put aluminium foil directly on the bottom of the appliance.
    - do not put water directly into the hot appliance.
  - do not keep moist dishes and food in the appliance after you finish the cooking.
  - be careful when you remove or install the accessories.
- Discoloration of the enamel has no effect on the performance of the appliance. It is

not a defect in the sense of the warranty law.

- Use a deep pan for moist cakes. Fruit juices cause stains that can be permanent.
- This appliance is for cooking purposes only. It must not be used for other purposes, for example room heating.
- Always cook with the oven door closed.
- If the appliance is installed behind a furniture panel (e.g. a door) make sure the door is never closed when the appliance is in operation. Heat and moisture can build up behind a closed furniture panel and cause subsequent damage to the appliance, the housing unit or the floor. Do not close the furniture panel until the appliance has cooled down completely after use.

#### Care and Cleaning



**Warning!** Risk of injury, fire, or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- Make sure the appliance is cold. There is a risk that the glass panels can break.
- Replace immediately the door glass panels when they are damaged. Contact the Authorised Service Centre.
- Be careful when you remove the door from the appliance. The door is heavy!
- Clean regularly the appliance to prevent the deterioration of the surface material.
- Remaining fat or food in the appliance can cause fire.
- If you use an oven spray, obey the safety instructions on the packaging.

#### Internal light

 The type of light bulb or halogen lamp used for this appliance is only for household appliances. Do not use it for house lighting.



Warning! Risk of electrical shock.

- Before replacing the lamp, disconnect the appliance from the power supply.
- Only use lamps with the same specifications.

### **Disposal**



**Warning!** Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- · Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to get closed in the appliance.
- Packaging material:

The packaging material is environmentally-friendly and recyclable. Plastic parts are marked with international abbreviations such as PE, PS, etc. Dispose of the packaging material in the containers provided for this purpose at your local waste management facility.

#### Service

- To repair the appliance contact an Authorised Service Centre.
- Use original spare parts only.

### Installation



**Warning!** Refer to Safety chapters.

### **Assembly**



Refer to the Assembly Instructions for the installation.

#### **Electrical installation**

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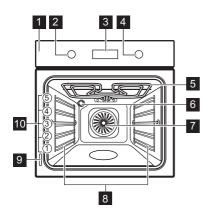
**Warning!** Only a qualified person must do the electrical installation.

The manufacturer is not responsible if you do not follow the safety precautions from the Safety chapters.

This appliance is only supplied with a main cable.

### **Product description**

#### General overview



- 1 Control panel
- 2 Knob for the oven functions
- 3 Electronic programmer
- 4 Knob for the temperature
- 5 Grill
- 6 Lamp
- 7 Fan
- 8 Shelf support, removable
- 9 Rating plate
- 10 Shelf positions

#### **Accessories**

- Wire shelf x 1 For cookware, cake tins, roasts.
- Baking tray x 1
  For cakes and biscuits.
- Grill- / Roasting pan  $\times$  1

To bake and roast or as pan to collect fat.

• **Telescopic runners** x 2 sets For shelves and trays.

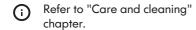
### Before first use



**Warning!** Refer to Safety chapters.

#### **Initial Cleaning**

Remove all accessories and removable shelf supports from the appliance.



Clean the appliance before first use. Put the accessories and the removable shelf supports back to their initial position.

### Setting the time

After the first connection to the mains, all symbols in the display are on for some seconds. For the subsequent few seconds the display shows the software version.

After the software version goes off, the display shows **hr** and "12:00". "12" flashes.

- 1. Press + or to set the current hour.
- Press to confirm. This is necessary only when you set the time for the first time. Later the new time will be saved automatically after 5 seconds.

The display shows **min** and the set hour. "**00**" flashes.

- 3. Press + or to set the current minutes.
- **4.** Press to confirm. This is necessary only when you set the time for the first time. Later the new time will be saved automatically after 5 seconds.

The display shows the new time.

### Changing the time

You can change the time of day only when the oven is in standby mode.

Press again and again until the symbol flashes in the display.

To set a new time, refer to "Setting the time".

#### **Preheating**

Preheat the empty appliance to burn off the remaining grease.

- Set the function and the maximum temperature.
- 2. Let the appliance operate for 1 hour.
- 3. Set the function and the maximum temperature.
- Let the appliance operate for 15 minutes.

Accessories can become hotter than usual. The appliance can emit an odour and smoke. This is normal. Make sure that the airflow in the room is sufficient.

### Using the Mechanical child lock

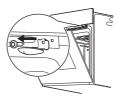
The appliance has the child lock installed and activated. It is below the control panel on the right side.

To open the oven door with the child lock installed, pull the child lock handle up as shown in the picture.



Close the oven door without pulling the child lock.

To remove the child lock, open the oven door and remove the child lock with the torx key. The torx key is in the oven fitting bag.



Screw back the screw into the hole after removing the child lock.

### Daily use

Warning! Refer to Safety chapters.

### Activating and deactivating the appliance

1. Turn the knob for the oven functions clockwise to an oven function.

2. Turn the knob for the temperature to set the temperature.

The display shows the set temperature.To deactivate the appliance, turn the knob for the oven functions to the off position.

### Oven functions

Over	n function	Application
0	Off position	The appliance is off.
(A)	Forced Air Cooking	To bake on up to 3 shelf positions at the same time and to dry food. When you use this function, decrease the oven temperature by 20 - 40 °C from the standard temperatures you use for cooking with the function Conventional (Top and Bottom Heat).
	Conventional (Top and Bottom Heat)	To bake and roast food on 1 shelf position.
***	Grilling	To grill flat food in the middle of the shelf. To make toasts.
	Bottom Heat	To bake cakes with crispy bottom and to preserve food.
Ÿ	Grilling with Fan	To roast larger meat joints or poultry with bones on 1 shelf position. Also to make gratins and to brown.
(A)	Bread and Pizza Baking	To bake food on 1 shelf position for a more intensive browning and a crispy bottom. When you use this function, decrease the oven temperature by 20 - 40 °C from the standard temperatures you use for cooking with the function Conventional (Top and Bottom Heat).
**	Defrost	To defrost frozen food. The knob for the temperature must be in the off position.

Oven function		Application
	Top Heat	To brown bread, cakes and pastries. To finish cooked dishes.
***	Fast Grilling	To grill flat food in large quantities and to toast bread.
<u>.</u> Ā.	Light	To activate the lamp without a cooking function. It can be used with residual heat in final cooking phase to save energy.

### Display



- A) Time and temperature
- B) Heat-up and residual heat indicator
- C) Water tank (selected models only)
- D) Core temperature sensor (selected models only)
- E) Door lock (selected models only)
- F) Hours / minutes
- **G**) Clock functions

#### **Buttons**

Button	Function	Description
_	MINUS	To set the time.
(4)	CLOCK	To set a clock function.
+	PLUS	To set the time.

### **Heat-up indicator**

When you activate an oven function, the bars in the display  $\stackrel{\triangleq}{\mp}$  come on one by one.

The bars show that the oven temperature increases or decreases.

### **Clock functions**

#### Clock functions table

Clock function		Application	
9	TIME OF DAY	To set, change or check the time of day. Refer to "Setting the time".	
$\Diamond$	MINUTE MINDER	Use to set a countdown time (maximum 23 h 59 min). This function has no effect on the operation of the appliance. You can set the MINUTE MINDER at any time, also if the appliance is off.	
->	DURATION	To set how long the appliance operates. Use only when an oven function is set.	
<b>→</b>	END	To set when the appliance must deactivate. Use only when an oven function is set. You can use Duration and End at the same time (time delay), if the appliance is to be activate and deactivate automatically later.	

- Press again and again to switch between the clock functions.
- To confirm the settings of the clock functions, press or wait 5 seconds for an automatic confirmation.

# Setting the DURATION or END function during cooking function

- Press ⊕ again and again until the display shows → or → l.
- $\rightarrow$  or  $\rightarrow$  flashes in the display.
- 2. Press + or to the set the values and press  $^{\textcircled{-}}$  to confirm.

For Duration  $\rightarrow$  first you set the minutes and then the hours, for End  $\rightarrow$  first you set the hours and then the minutes. An acoustic signal sounds for 2 minutes after the time ends.  $\rightarrow$  or  $\rightarrow$  symbol and time setting flash in the display. The oven stops.

- **3.** Press any button to stop the acoustic signal.
- if you press when you set the hours for DURATION h, the appliance goes to setting of the END function.

### Setting the MINUTE MINDER

- Press ⊕ again and again until ♠ and "00" flash in the display.
- 2. Press + or to set the MINUTE MINDER.

First you set the seconds, then the minutes and then the hours.

At first, the time is calculated in minutes and seconds. When the time you set is longer than 60 minutes, the symbol **hr** comes on in the display.

The appliance now calculates the time in hours and minutes.

- The MINUTE MINDER starts automatically after five seconds. After 90% of the set time, an acoustic signal sounds.
- 4. When the set time ends, an acoustic signal sounds for two minutes. "00:00" and 

  flash in the display. Press any button to stop the acoustic signal.
- if you set the MINUTE MINDER
  when the DURATION → or END
  → function operates, the symbol

  comes on in the display.

### **Count Up Timer**

Use the Count Up Timer to monitor how long the oven operates.

Press again and again until the display shows time without clock symbols.

You cannot use the Count Up Timer when the Duration → or End → function operates.

### Using the accessories

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**Warning!** Refer to Safety chapters.

### Using the telescopic runners

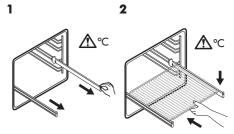
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Keep the installation instructions for the telescopic runners for future use.

With telescopic runners you can put in and remove the shelves more easily.

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**Caution!** Do not clean the telescopic runners in the dishwasher. Do not lubricate the telescopic runners.



Pull out the right and left hand telescopic runners. Put the wire shelf on the telescopic runners and carefully push them into the appliance.

Make sure you push back the telescopic runners fully in the appliance before you close the oven door.



You can also use the telescopic runners with the trays or pans supplied with the appliance.



**Warning!** Refer to "Product description" chapter.

### **Additional functions**

#### Using the Child Lock

The Child Lock prevents an accidental operation of the appliance.

- Ensure the knob for the oven functions is in the off position.
- 2. Press and hold and at the same time for 2 seconds.

An acoustic signal sounds. SAFE comes on in the display.

To deactivate the Child Lock, repeat step 2.

#### **Automatic switch-off**

For safety reasons the appliance deactivates automatically after some time if an oven function operates and you do not change any settings.

Temperature (°C)	Switch-off time (h)
30 - 115	12.5
120 - 195	8.5
200 - 245	5.5
250 - maximum	1.5

After an automatic switch-off, deactivate the appliance fully. Then you can activate it again.



The Automatic switch-off does not work with the functions: Duration, End.

#### Residual heat indicator

When you deactivate the appliance, the display shows the residual heat indicator if the temperature in the oven is more than 40 °C. Turn the knob for the temperature left or right to show the oven temperature.

### **Cooling fan**

When the appliance operates, the cooling fan activates automatically to keep the surfaces of the appliance cool. If you deactivate the appliance, the cooling fan can continue to operate until the appliance cools down.

### Safety thermostat

Incorrect operation of the appliance or defective components can cause dangerous overheating. To prevent this, the oven has a safety thermostat which interrupts the power supply. The oven activates again automatically when the temperature drops.

### Hints and tips

#### **General information**

- Use the function Forced Air Cooking to preheat the oven in the fastest way.
- Whenever preheating, remove the wire shelves and trays from the cavity to have the fastest performance.
- The appliance has five shelf positions.
   Count the shelf positions from the bottom of the appliance floor.
- The appliance has a special system which circulates the air and constantly recycles the steam. With this system you can cook in a steamy environment and keep the food soft inside and crusty outside. It decreases the cooking time and energy consumption to a minimum.
- Moisture can condense in the appliance or on the door glass panels. This is normal. Always stand back from the appliance when you open the appliance

- door while cooking. If you notice moisture inside of the oven, keep the door open for a couple of minutes.
- Clean the moisture after each use of the appliance.
- Do not put the objects directly on the appliance floor and do not put aluminium foil on the components when you cook. This can change the baking results and cause damage to the enamel.

### **Baking cakes**

- Do not open the oven door before 3/4 of the set cooking time is up.
- If you use two baking trays at the same time, keep one empty level between them.

#### Cooking meat and fish

 Use a deep pan for very fatty food to prevent the oven from stains that can be permanent.

- Leave the meat for approximately 15 minutes before carving so that the juice does not seep out.
- To prevent too much smoke in the oven during roasting, add some water into the deep pan. To prevent the smoke condensation, add water each time after it dries up.

### **Cooking times**

Cooking times depend on the type of food, its consistency, and volume.

Initially, monitor the performance when you cook. Find the best settings (heat setting, cooking time, etc.) for your cookware, recipes and quantities when you use this appliance.

### Cooking table

Quantity (kg)	Food	Function	Shelf posi- tion	Temperature (°C)	Time (min)
1 - 1.5	Pork		2	180	90 - 120
1 - 1.5	Lamb	(A)	2	175	110 - 130
1	Beef		2	200	50 - 70
1 - 1.5	Chicken	(&)	2	200	70 - 85
1.2	Rabbit	(&)	2	175	60 - 80
1.5	Duck	(&)	2	220	120 - 150
4	Turkey		2	180	210 - 240
1	Fish		2	190	45 - 60
-	Plum cake	(&)	2	160	50 - 60

Quantity (kg)	Food	Function	Shelf posi- tion	Temperature (°C)	Time (min)
1	Pies		2	170	80 - 100
-	Biscuits	(A)	2 and 4	140 - 150	35 - 40
2	Lasagne		2	180 - 190	25 - 40
1	White Bread		1	190	60 - 70
1	Pizza	(A)	1	190 - 210	10 - 20

### Care and cleaning



**Warning!** Refer to Safety chapters.

### **Notes on cleaning**

- Clean the front of the appliance with a soft cloth with warm water and a cleaning agent.
- To clean metal surfaces, use a usual cleaning agent.
- Clean the appliance interior after each use. Fat accumulation or other food remains may result in a fire. The risk is higher for the grill pan.
- Clean stubborn dirt with a special oven cleaner.
- Clean all accessories after each use and let them dry. Use a soft cloth with warm water and a cleaning agent.
- If you have nonstick accessories, do not clean them using aggressive agents, sharp-edged objects or a dishwasher. It can cause damage to the nonstick coating.

### Stainless steel or aluminium appliances



Clean the oven door with a wet sponge only. Dry it with a soft cloth.

Do not use steel wool, acids or abrasive materials as they can damage the oven surface. Clean the oven control panel with the same precautions.

#### Cleaning the door gasket

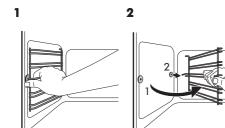
- Regularly do a check of the door gasket. The door gasket is around the frame of the oven cavity. Do not use the appliance if the door gasket is damaged. Contact the Service.
- To clean the door gasket, use a soft cloth with warm water and a cleaning agent.

### Removing the shelf supports

To clean the oven, remove the shelf supports.

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Pull the front of the shelf support away from the side wall. Pull the rear end of the shelf support away from the side wall and remove it.

Install the shelf supports in the opposite sequence.



The retaining pins on the telescopic runners must point to the front.

### Cleaning the oven door

The oven door has three glass panels. You can remove the oven door and the internal glass panels to clean them.



The oven door can close if you try to remove the glass panels before you remove the oven door.



**Caution!** Do not use the appliance without the glass panels.



Open the door fully and hold the two door hinges.



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Lift and turn the levers on the two hinges.



Close the oven door halfway to the first opening position. Then pull forward and remove the door from its seat.



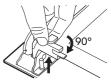
Put the door on a soft cloth on a stable surface.







Release the locking system to remove the glass panels.



Turn the two fasteners by 90° and remove them from their seats.

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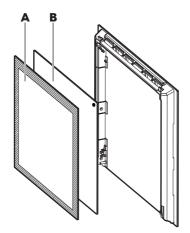


First lift carefully and then remove the glass panels one by one. Start from the top panel.

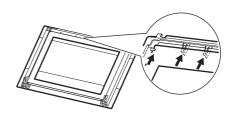
Clean the glass panels with water and soap. Dry the glass panels carefully.

When the cleaning is completed, install the glass panels and the oven door. Do the above steps in the opposite sequence.

Make sure that you put the glass panels (A and B) back in the correct sequence. The first panel (A) has a decorative frame. The screen-printing zone must face the inner side of the door. Make sure that after the installation the surface of the glass panel frame (A) on the screen-printing zones is not rough when you touch it.



Make sure that you install the middle panel of glass in the seats correctly.



### Replacing the lamp

Put a cloth on the bottom of the interior of the appliance. It prevents damage to the lamp glass cover and the cavity.



Warning! Danger of electrocution! Disconnect the fuse before you replace the lamp. The lamp and the lamp glass cover can be hot.



**Caution!** Always hold the halogen lamp with a cloth to prevent grease residue from burning on the lamp.

- 1. Deactivate the appliance.
- 2. Remove the fuses from the fuse box or deactivate the circuit breaker.
- 3. Turn the lamp glass cover counterclockwise to remove it.
- 4. Clean the glass cover.
- Replace the oven light bulb with a 40 W, 230 V (50 Hz), 300 °C heat resistant oven light bulb (connection type: G9).
- 6. Install the glass cover.

## **Troubleshooting**



▲ Warning! Refer to Safety chapters.

### What to do if...

Problem	Possible cause	Remedy
The oven does not heat up.	The oven is deactivated.	Activate the oven.
The oven does not heat up.	The clock is not set.	Set the clock.
The oven does not heat up.	The necessary settings are not set.	Make sure that the settings are correct.
The oven does not heat up.	The automatic switch-off is activated.	Refer to "Automatic switch-off".
The oven does not heat up.	The Child Lock is on.	Refer to "Using the Child Lock".
The oven does not heat up.	The door is not closed correctly.	Fully close the door.
The oven does not heat up.	The fuse is released.	Make sure that the fuse is the cause of the malfunction. If the fuse releases again and again, contact a quali- fied electrician.
The lamp does not operate.	The lamp is defective.	Replace the lamp.
Steam and condensation settle on the food and in the cavity of the oven.	You left the dish in the oven for too long.	Do not leave the dishes in the oven for longer than 15 - 20 minutes after the cooking process ends.
The display shows an error code that is not in this table.	There is an electrical fault.	Deactivate the oven with the house fuse or the safety switch in the fuse box and activate it again.     If the display shows the error code again, contact an Authorised Service Centre.

#### Service data

If you cannot find a solution to the problem yourself, contact an Authorised Service Centre.

The necessary data for the service centre is on the rating plate. The rating plate is on the front frame of the appliance cavity. Do not remove the rating plate from the appliance cavity.

We recommend that you write the data here:			
Model (MOD.)			
Product number (PNC)			
Serial number (S.N.)			

### **Technical information**

#### **Technical data**

Dimensions (internal)	Width Height Depth	480 mm 361 mm 416 mm	
Area of baking tray	1438 cm <sup>2</sup>		
Top heating element	2300 W		
Bottom heating element	1000 W		
Grill 2300 W			
Ring	2400 W		
Total rating	2480 W		
Voltage	220 - 240 V		
Frequency	50 Hz		
Number of functions	9		

### **Energy efficiency**

### Product information according to EU 66/2014

Model identification	GRÄNSLÖS 103.008.71 GRÄNSLÖS 503.008.74	
Energy Efficiency Index	100.0	
Energy consumption with a standard load, conventional mode	0.93 kWh/cycle	
Energy consumption with a standard load, fan-forced mode	0.85 kWh/cycle	
Number of cavities	1	
Heat source	Electricity	
Volume	72	
Type of oven	Built-In Oven	
Mass	GRÄNSLÖS 103.008.71	35.9 kg
	GRÄNSLÖS 503.008.74	35.9 kg

EN 60350-1 - Household electric cooking appliances - Part 1: Ranges, ovens, steam ovens and grills - Methods for measuring performance.

#### **Energy saving**

The appliance contains features which help you save energy during everyday cooking.

#### General hints

- Make sure that the oven door is closed properly when the appliance operates and keep it closed as much as possible during the cooking.
- Use metal dishes to improve the energy saving.
- When possible, put the food inside the oven without heating it up.
- When the cooking duration is longer than 30 minutes, reduce the oven

temperature to minimum, 3 - 10 minutes before the end of the cooking time, depending on the duration of the cooking. The residual heat inside the oven will continue to cook.

- Use the residual heat to warm up other foods.
- Cooking with fan when possible, use the cooking functions with fan to save energy.

### Residual heat

 In some oven functions if a programme with time selection (Duration, End) is activated and the cooking time is longer than 30 minutes, the heating elements deactivate automatically 10% earlier. The fan and lamp continue to operate.

 Keep food warm - if you want to use the residual heat to keep the meal warm, choose the lowest possible temperature setting. The display shows the residual heat temperature.

### **ENVIRONMENT CONCERNS**

Recycle the materials with the symbol  $\checkmark$ . Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not

dispose appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

### **IKEA GUARANTEE**

### How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years from the original date of purchase of Your appliance at IKEA, unless the appliance is named LAGAN in which case two (2) years of guarantee apply. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance,

# Which appliances are not covered by the IKEA five (5) years guarantee?

The range of appliances named LAGAN and all appliances purchased in IKEA before 1st of August 2007

#### Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

### What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline

"What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the EU guidelines (Nr. 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA.

### What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA service provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

# What is not covered under this guarantee?

- · Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by

chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.

- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a nondomestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance.
   However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms

of this guarantee, the service provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.

This restriction do not apply to fault-free work carried out by a qualified specialist using our original parts in order to adapt the appliance to the technical safety specifications of another EU country.

### How country law applies

The IKEA guarantee gives You specific legal rights, which covers or exceed local demands. However these conditions do not limit in any way consumer rights described in the local legislation

### Area of validity

For appliances which are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country. An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information;

# The dedicated After Sales Service for IKEA appliances:

Please do not hesitate to contact IKEA After Sales Service to:

- make a service request under this augrantee:
- ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture. The service won't provide clarifications related to:
  - the overall IKEA kitchen installation;
  - connections to electricity (if machine comes without plug and cable), to water and to gas since they have to

be executed by an authorized service engineer.

ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual section of this booklet before contacting us.

#### How to reach us if You need our service



Please refer to the last page of this manual for the full list of IKEA appointed contacts and relative national phone numbers.

- In order to provide You with a quicker service, we recommend that You use the specific phone numbers listed at the end of this manual. Always refer to the numbers listed in the booklet of the specific appliance You need an assistance for. Before calling us, assure that You have to hand the IKEA article number (8 digit code) for the appliance of which you need our assistance.
- SAVE THE SALES RECEIPT! It is Your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

### Do You need extra help?

For any additional questions not related to After Sales of your appliances, please contact our nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

Country	Phone number	Call Fee	Opening time	
België		Binnenlandse gesprekskosten	8 tot 20 Weekdagen	
Belgique	070 246016	Tarif des appels nationaux	8 à 20. En semaine	
България	00359888164080 0035924274080	Такса за повикване от страната	От 9 до 18 ч в работни дни	
Česká republika	246 019721	Cena za místní hovor	8 až 20 v pracovních dnech	
Danmark	70 15 09 09	Landstakst	man fre. 09.00 - 20.00 lør. 09.00 - 16.00 1 søndag pr. måned, normalt første søndag i måneden	
Deutschland	+49 1806 33 45 32*	* 0,20 €/Verbindung aus dem Festnetz max. 0,60 €/Verbindung aus dem Mobilfunknetz	8 bis 20 Werktage	
Ελλάδα	211 176 8276	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες	
España	91 1875537	Tarifa de llamadas nacionales	De 8 a 20 en días laborables	
France	0170 36 02 05	Tarif des appels nationaux	9 à 21. En semaine	
Hrvatska	00385 1 6323 339	Trošak poziva 27 lipa po minuti	radnim danom od ponedjeljka do petka od 08:00 do 16:00	
Ireland	0 14845915	National call rate	8 till 20 Weekdays	
Ísland	5880503	Innanlandsgjald fyrir síma	9 til 18. Virka daga	
Italia	02 00620818	Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali	
Κυπρος	22 030 529	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες	
Lietuva	5 230 06 99	Nacionalinių pokalbių tarifai	Pr Ketv.: 8:00 - 12:00, 12:45 - 17:00 Pnkt.: 8:00 - 12:00, 12:45 - 15:45	
Magyarország	061 998 0549	Belföldi díjszabás	Hétköznap 8 és 10 óra között	
Nederland	0900 235 45 32 en/of 0900 BEL IKEA	15 cent/min., starttarief 4.54 cent en gebruikelijke belkosten	ma - vr 08.00 - 20.00, zat 09.00 - 20.00 (zondag gesloten)	
Norge	815 22052	Takst innland	8 til 20 ukedager	
Österreich	0810 300486	max. 10 Cent/min.	Mo - Fr 8.00 - 20.00 Uhr	
Polska	012 297 8787	Stawka wg taryfy krajowej	Od 8 do 20 w dni robocze	
Portugal	211557985	Chamada Nacional	9 às 21. Dias de Semana *excepto feriados	
România	021 211 08 88	Tarif apel național	8 - 20 în zilele lucrătoare	
Россия	8 495 6662929	Действующие телефонные тарифы	с 8 до 20 по рабочим дням Время московское	
Schweiz		Tarif für Anrufe im Bundesgebiet	8 bis 20 Werktage	
Suisse	031 5500 324	Tarif des appels nationaux	8 à 20. En semaine	
Svizzera		Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali	
Slovensko	(02) 3300 2554	Cena vnútroštátneho hovoru	8 až 20 v pracovných dňoch	
Suomi	030 6005203	Lankapuhelinverkosta 0,0835 €/puhelu + 0,032 €/min Matkapuhelinverkosta 0,192 €/min	arkipäivisin 8.00 - 20.00	
Sverige	0775 700 500	lokalsamtal (lokal taxa)	mån-fre 8.30 - 20.00 lör-sön 9.30 - 18.00	
Türkiye	212 244 0769	Ulusal arama ücreti	Hafta içi saat 09:00'dan 18:00'a kadar	
Україна	044 586 2078	Міжміськи дзвінки платні	9 - 21 В робочі дні	
United Kingdom	020 3347 0044	National call rate	9 till 21. Weekdays	
Slovenija	www.ikea.com			
Србија	www.ikea.com			

